

ADDRESSING AGENCIES' BUSINESS PRIORITIES WITH RPA

DRIVING VALUE WITH AUTOMATION

WHAT IS RPA?

Robotic process automation (RPA) is software designed to interact with computer system's user interfaces to automate repetitive, time-consuming, manual tasks.

RPA allows agencies to create a 24/7 virtual workforce by radically increasing productivity, eliminating manual errors and allowing for employees to focus on more meaningful, value-added activities.

TOP BUSINESS PRIORITIES



Cost reduction and containment



Data analytics for cost and quality outcome improvement



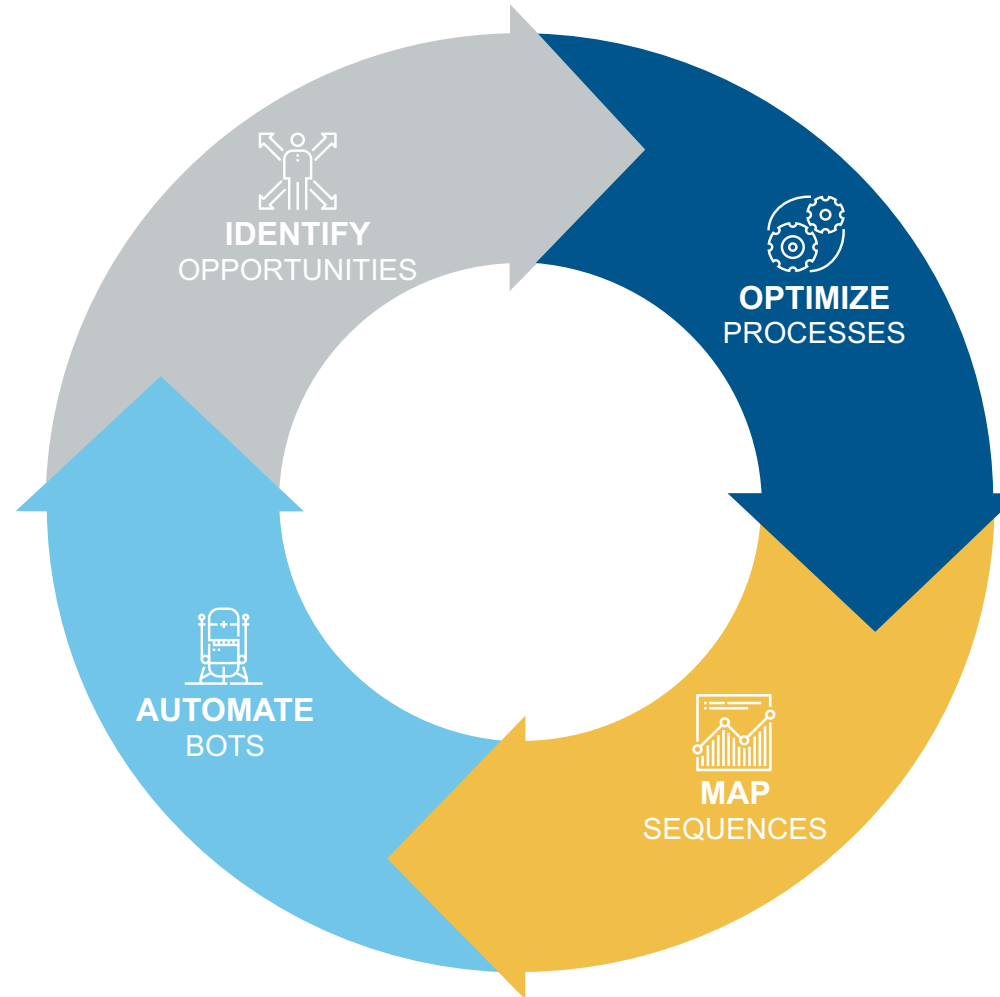
Maximize technology investments

PROBLEM SOLVING WITH RPA

CHALLENGES

- Increasing budget restraints
- High volume of manual errors
- Lack of information for decision making
- Inefficient resource use
- Outdated technology

EXISTING



HIGH-PERFORMING, AUTOMATED PROCESSES

SOLUTIONS

- Cost accuracy through automation
- Risk reduction
- Increased reporting capabilities
- Optimum resource use
- Workforce retention

ACHIEVE YOUR PRIORITIES WITH RPA

AGENCIES' BUSINESS PRIORITIES



Cost reduction and containment



Data analytics for cost and quality outcome improvement



Maximize technology investments

HOW TO APPLY RPA IN YOUR AGENCY

Automate repetitive, repeatable tasks to reduce expense and maximize mission critical activities

Reduce the need for manual data entry and aggregate data from disparate systems

Connect third-party tools to increase data sharing and optimize your technology investments

IMPACT OF RPA ON YOUR AGENCY

Improve efficiency and increase productivity

Collect data and harness this data for actionable insights

Optimize systems, workflows, and analytics to improve business operations

RPA: OPTIMIZING GOVERNMENT EFFICIENCY

GOVERNMENT'S RPA MANDATE

In the President's 2018 Management Agenda and his Fiscal Year 2020 United States Budget Plan, RPA was specifically called out as a tool for agencies to explore and use to address budget and staffing issues to deliver better services to the public. There was also a suggestion for government agencies to consider utilizing RPA in the Office of Management and Budget's OMB memorandum 18-23 (M-18-23) and OMB M-19-17.

THE ROI OF RPA



Did you know? NASA was the first federal government agency to implement RPA.



The Treasury Department realized a 60% improvement in processing times across seven automated processes with RPA.



12,000 labor hours, or 1,500 working days, are automated in the GSA with RPA each year.



Defense Department branch, Washington Headquarters Services, experienced 95% faster processing times with RPA.



The Department of Housing and Urban Development cut nearly 6 months and 2,000 hours of employee time from its financial statement preparation process.



The Social Security Administration developed software to capture improper payments and automated a remittance system, collecting more than \$1.25 million in program debt.

[-https://go.govloop.com/answering-your-RPA-questions.html](https://go.govloop.com/answering-your-RPA-questions.html)

HOW HURON CAN HELP

Huron helps your agency use automation to ensure the overall financial health of your organization, unlocking new sources of time and financial management. Huron's RPA approach helps your agency:

- 1 Define a change management approach
- 2 Implement process improvements
- 3 Establish a Center of Excellence
- 4 Maximize Staff Through Added Training
- 5 Build Enterprise Automation Strategy
- 6 Optimize System Performance

COMPANY INFORMATION

- Limited Liability Corporation
- Large Business
- NAICS
 - 541511 Custom Computer Programming Services
 - 541512 Computer Systems Design Services
 - 541519 Other Computer Related Services
 - 541611 Administrative Management and General Management Consulting Services
 - 541612 Human Resources Consulting Services
 - 541614 Process, Physical Distribution, and Logistics Consulting Services
 - 541618 Other Management Consulting Services
 - 541690 Other Scientific and Technical Consulting Services
 - 541720 Research and Development in the Social Sciences and Humanities
 - 541990 All Other Professional, Scientific, and Technical Services
 - 611430 Professional and Management Development Training
- DUNS – 111367897
- CAGE – 3KVQ9

CONTRACT VEHICLES



Contract Holder
Contract GS-00F-146DA

SINs:
874-1, 874-4, 874-7 & 874-9
Professional Services Schedule



Contract Holder
Contract GS-35F-291CA

SINs:
132-51 – IT- 70 Schedule

Subcontractor

VA Transformation Twenty-One Total Technology (T4)
Next Generation (NG) | Navy Seaport-e | GSA AIMS
Schedule 541 | VA EPES BPA | CDC Global Data and
Technical Assistance (G-DATA) BPA | CMS SPARC

CONTACT

Amanda Bonser, MBA
Managing Director
abonser@huronconsultinggroup.com
678-468-0221

Alex Rodriguez, PMP
Director
alrodriguez@huronconsultinggroup.com
240-483-2498